

Meeting between the Care Quality Commission (CQC) & Social Partnership Forum (SPF)	
Meeting:	CQC twice yearly meeting with SPF
Secretariat:	James Shepherd, SPF Project Manager
Attendees:	<p><u>Care Quality Commission (CQC)</u> Andrea Sutcliffe Chief Inspector (Adult Social Care) Mike Richards, Chief Inspector of Hospitals</p> <p><u>NHS Trade Unions</u> Christina McAnea, National Secretary, UNISON Claire Sullivan, CSP Jon Skewes, RCM Josie Irwin, RCN Jon Restell, MiP Tracey Lambert, UNISON</p> <p><u>Department of Health</u> Jason Yiannikou, Deputy Director for the Quality Improvement</p> <p><u>NHS England</u> Steve Morrison, Regional Director of Human Resources and Organisational Development (Midlands and East)</p> <p><u>NHS Employers</u> Danny Mortimer, Chief Executive Rebecca Smith, Assistant Director, National Engagement Service Sue Covill, Director of Employment Services Two NHS employer representatives</p> <p><u>Health Education England</u> Lisa Bayliss-Pratt, Director of Nursing</p>
Date:	March 2016
Aim:	The purpose of the meeting is to support CQC to carry out its functions effectively by ensuring the SPF's commitment to promoting positive staff experience in the NHS and social care informs the CQC inspection regime and other CQC work that impacts on the health and care workforce.
Objectives:	To provide a mechanism for there to be dialogue between the SPF and CQC on workforce related issues arising from the work of CQC.
Deliverables:	<p>Staff and trade unions are engaged in CQC's inspection processes for NHS and social care organisations.</p> <p>CQC considers the effectiveness of an organisation's staff engagement in its inspections and in identifying a well led domain.</p>

	Any safe staffing levels, recommended by CQC, factor in the importance of multidisciplinary care and address potential unintended consequences.
Benefits	The NHS and social care is supported through the inspection process to provide good staff experience which has been demonstrated to lead to improved patient care and overall organisational performance. Positive staff experience has been shown to have a beneficial impact on patient outcomes and overall NHS organisational performance.
Links:	The meeting should, where appropriate, link in with the: <ul style="list-style-type: none"> • SPF Wider Group, which is chaired by the Minister Parliamentary under-Secretary of State for Care Quality • SPF Strategic Group • Workforce Issues Group (WIG) • Embedding Partnership Working Group (EPWG)
Potential risks:	The meetings are only twice a year and typically scheduled for an hour so there may be insufficient time for effective partnership working between the SPF and CQC. To address this additional meetings could be scheduled or, if agreed by partners, CQC be invited to the Strategic Group, Wider Group or SPF subgroup meetings to engage partners on specific policy relevant to that forum.
Timing:	Frequency of meetings – twice a year typically an hour in length (more if required dependent on agendas) Agenda and supporting papers to be circulated one week before the meeting date where possible The purpose and desired outcomes of papers should be stated These meeting arrangements will be reviewed periodically: next review May 2017.