

Quality Improvement Collaboratives

Salford Royal uses the IHI Breakthrough Collaborative model to deliver improvements across the Trust. To date, the Trust has run 13 collaboratives with over 2,500 attendees, with a range of topics including deteriorating patients and pressure ulcers.

90 Minute Modules

A suite of 7 courses offered on QI methodology. Each course is an introductory session designed to provide a starting point for the attendees to then look to build upon this knowledge and apply it in their place of work.

There have been over 200 attendances at the Modules since they were commenced in 2012, with 130 staff gaining accreditation in at least 1 module.

Clinical Quality Academy (CQA)

The fourth round of CQA is currently underway with 12 teams having completed three out of three workshops. Workshop three was held in June 2013. Ten out of twelve teams attended and presented their baseline data and progress since workshop two. Teams will present their final findings including challenges encountered during the CQA programme at the summit in December 2013 to be attended by representatives from the Executive team.

Microsystem Coaching

A programme of clinical microsystems coaching commenced in July 2013, whereby teams are facilitated to work on improvement of their own choosing in order to build capability across the Trust.

QI staff are currently working with 13 teams on bespoke pieces of improvement work as part of this initiative. A Summit is planned for February 2014, and a second offering of the programme is scheduled for Spring 2014.

Divisional Training

A rolling programme of full day QI sessions continue to be delivered as part of Nurse Preceptorship, Band 5, 6 and 7 Development Programmes within the 4 Divisions.

Clinical Leadership Programme

A full day on QI methodology was delivered as part of the Clinical Leadership programme in May 2013.

Pascal Metrics Training – Theatre Safety Culture Collaborative

In July 2013, several members of Theatre staff attended training sessions delivered by Dr. Alan Frankel of Pascal Metrics. The sessions identified steps required to build safety focussed learning cultures within frontline teams.

E-Learning

An in-house e-learning course focussing on the Model for Improvement is on the waiting list to be developed in conjunction with the Learning & Development team. The content for the 1st draft has been reviewed and it was felt that a higher level, less detailed introduction to Quality Improvement at Salford Royal should be developed.