

Key Communications

25 October 2019

North East and North Cumbria SPF Sub-Group

Welcome

Welcome to the key communications from the North East and North Cumbria Social Partnership Forum, which is a Sub Group of the North of England SPF.

Bodycam Work – North East Ambulance Service (NEAS)

Alan Gallagher and Brian Dodd's from the North East Ambulance Service (NEAS) talked through their journey on introducing the pilot of bodycams. The project has been a partnership initiative with Unison with the aim of protecting the trust, staff and service users. Because of the success of the pilot with positive feedback from staff and service users they are now looking to fund the bodycams to fully implement.

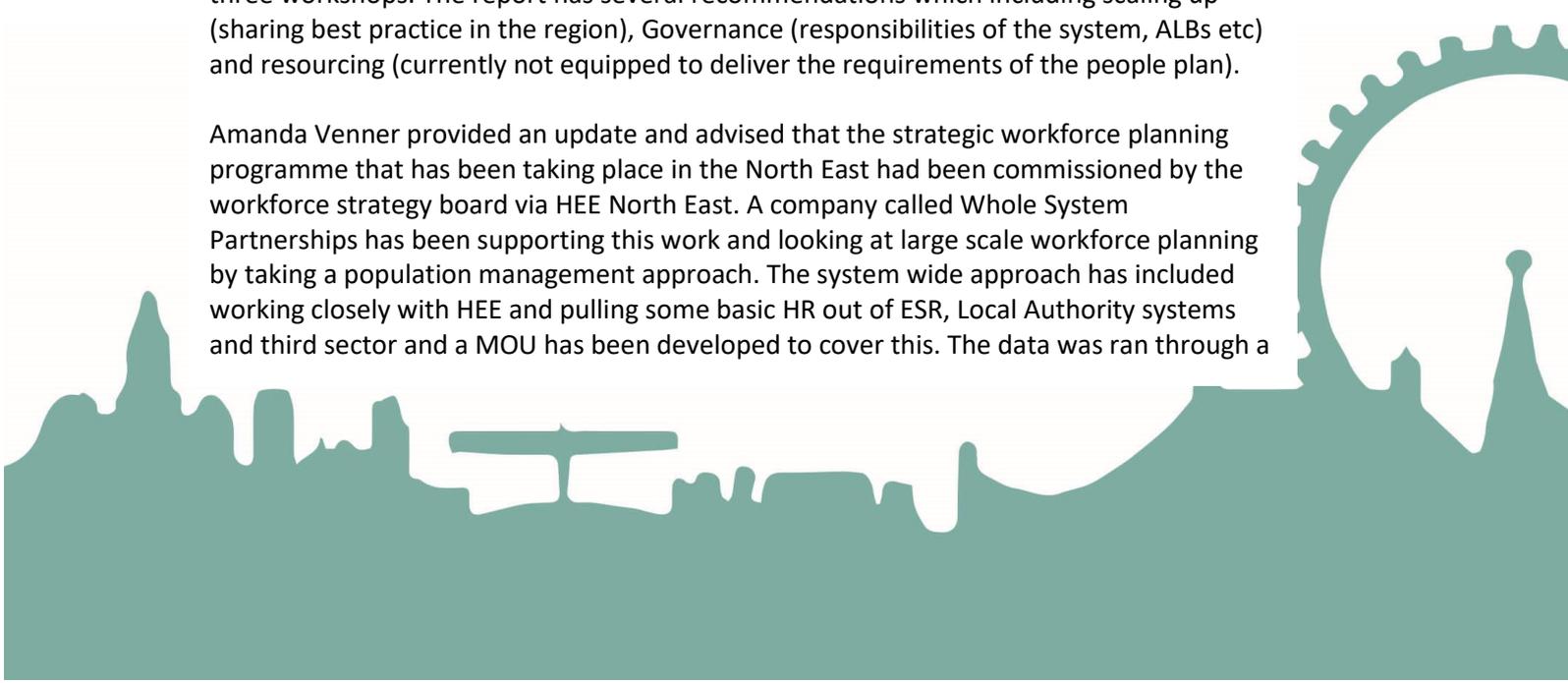
There was discussion from other organisations around the use of body cams and Cumbria, Northumberland Tyne and Wear advised that they have piloted body cams and seen a reduction in those wards with violence where it has been trailed. South Tyneside also have some areas where it has been introduced and seen improvements.

Integrated Care System Update

An ICS comms update was provided by Mary Bewley who advised on the work being delivered including engagement in dialogue about the future of the NHS with stakeholders, staff and the public; showcasing some of the excellent work already being delivered e.g. new models of care, digital transformation (telehealth and telecare and other), integration, primary care hubs, and community services. Engagement has been taking place around the Long-Term Plan and the final version is about to be submitted for the region which addresses what the ICS and ICSPs are doing in terms of the Long-Term Plan which includes digital and workforce prevention.

A workforce development tool has been developed stems from chapter 5 of the Interim People Plan and is needed to develop the requirements of the plan. In the report there is the need to assess the readiness of the ICS and interviews were held in August and September with senior officers, professional leads, HRDs and staff side reps along with three workshops. The report has several recommendations which including scaling up (sharing best practice in the region), Governance (responsibilities of the system, ALBs etc) and resourcing (currently not equipped to deliver the requirements of the people plan).

Amanda Venner provided an update and advised that the strategic workforce planning programme that has been taking place in the North East had been commissioned by the workforce strategy board via HEE North East. A company called Whole System Partnerships has been supporting this work and looking at large scale workforce planning by taking a population management approach. The system wide approach has included working closely with HEE and pulling some basic HR out of ESR, Local Authority systems and third sector and a MOU has been developed to cover this. The data was ran through a



system and applied methodology in terms of population health with four workshops in the ICPs to test out the data and share best practice.

The group discussed issues around the need for information through comms and trying to connect with staff side so that wider engagement can happen. Engagement through ICPs feels more manageable rather than ICS.

Recommendations will then be fleshed out following engagement with HRDs through a follow up event.

National SPF Update

Jon Skewes, RCM provided an update on behalf of the National SPF. Jon talked about the People Plan and that the National SPF have been engaged in various iterations of the plan. The plan focuses on topics including leadership cultures; transforming and growing the workforce to release time to care; introduction of digital technology; better use of clinical and non-clinical staff by using advanced clinical practitioners etc.

The National SPF are always looking for best practice and examples of partnership working to support the SPF priorities and that he would encourage organisations to enter the HPMA Awards 2020. More information can be found [here](#).

Another SPF priority is around Creating a culture of civility, compassion and respect and there are various resources on the [SPF website](#) to support organisations with this, including work done at Mersey Care around Just and Learning Culture and bullying and harassment

Adele Heeley provided an update on the [TUC Dying to Work Campaign](#) and asked for the support in consideration of adopting this. Most organisations have advised they have already or in the process of getting this signed off at boards to support this.

Date of next meeting – 11 February 2020

